



FOREST HEALTH GROUP - PATIENT GROUP

Minutes of the meeting held Monday 29th January 2018

Present: IM, TA, TL, BWS, MB, JC, Dr SL, RH & GJ

Apologies: ET & MD

1. Welcome & Apologies

- IM welcomed everyone

2. Minutes of the last meeting 20th November 2017 were agreed with assorted items outstanding.

3. Matters arising from those minutes remain

- A Dementia information pack remains to be put together.
Childhood Illnesses week - This remains open; MB will speak with MK.

Skimped Hill

- MB advised this is currently on the 'back burner'.
- IM suggested again that the building remains 'unfit for purpose' and with redevelopment continuing in the town, the site is likely to be developed in due course.

4. Merger of Practices

- Boundary House and Forest End will merge in April 2018.
- With the NHS Five Year Forward View in mind and encouraging practices to work together the practice Merge with Boundary House has been proposed. It was felt that as Boundary House has a likeminded work ethic it would benefit both practice and patients.
- TL suggested that the PPGs receive further updates as and when relevant.
- FHG is a successful training practice and that the spare rooms at BH will assist with this .
- *NB as the meeting room at BH is on the first floor and there is no lift, it is not considered suitable.*
- A joint statement was issued after IM and MD had met on 20th January 2018. See attached sheet.

5. Lloyds Pharmacy in Sainsbury

- Discussions have been had regarding the issues at this pharmacy and is expecting an update from Lloyds that all problems are reviewed and an action plan put in place. The CCG is also aware of the situation.

6. Patient Assembly

- TL advised the next meeting is on 8th March and he will be attending.
- RH has offered to attend the next Patient Assembly and has advised TL and IM accordingly. Due to the merger, it will be necessary to agree our way forward and any decisions should be made jointly with BH PPG members at our first combined meeting.

7. Items for next meeting agenda

- The practice merger
- Childhood Illnesses

8. A.O.B.

- Parking at Skimped Hill remains a huge problem and even suggestions of a barrier or coin system for patients and staff or a restricted time of 1 hour are unlikely to work.
- Clinical staffs are having dreadful problems parking.
- TA suggested perhaps Bracknell Facebook might be a good place to raise these issues.
- RH asked when the next newsletter is, which will be February/March.
- IM asked again if the practice is likely to have an inhouse pharmacist; unlikely.
- The recent bowel cancer evening at the practice was very well received and sensitively done. JC suggested perhaps other forms of cancer workshops could be arranged.
- BWS advised that as a venue Langley Hall is £15.00 per hour.
- Regarding the suggested Childhood Illnesses workshop; TA discovered on previous meets that parents without a family network or an idea on basic illnesses learned a lot and benefited from these workshops.
- TA also mentioned the lack of communication when being sent to Fitzwilliam House for an x-ray to find it closed. There was little or no information of where to go instead (Heatherwood in the end) and why didn't the practices know about the closure? MB did confirm that they are sometimes informed of this.
- TA pointed out that those patients who don't have easily available transport could have real issues getting to other places.

9. Date of next meeting

Monday 19th March 2018