



## FOREST HEALTH GROUP - PATIENT GROUP

Minutes of the meeting held Monday 27th January 2020

### Present:

Isabel (chair), Barbara, Mel, Jean, Ray, Tania, Marlene, Gill, Dr Sandy Ball

Apologies: None

	Action
<b>1. Welcome</b>	
All welcomed by Isabel	
<b>2. Minutes of the last meeting 18th November 2019 were agreed by attendees.</b>	
<b>3. Matters arising from those minutes remain</b>	
Sharps is ongoing but progress appears to be happening. The council are waiting for the Environmental Agency certificate. License pending - 8 months and counting.	Isabel
Tania remains with her standpoint that for extremely busy working people the askMyGP system does not work well enough.	
Practice hours were introduced for safety purposes because some people were using it as an emergency, which does not work if there is a genuine situation that cannot wait over a weekend.	
Other systems were looked at but not as user friendly as askMyGP.	
Each Monday morning a senior partner will go through some 400/500 requests from askMyGP from over a weekend.	
<b>4. Emotional Wellbeing Event 2020</b>	
Mel to discuss with Dr Rachel Boyce, who has been unavailable since the last meeting due to her training a new practice member, Eleanor. It is predicted that the event will be later in the year,.	Mel
Unfortunately for the practice, Eleanor the pharmacist has been offered another position and will be leaving the practice February/March. The search continues for a replacement.	
<b>5. Newsletter - Spring 2020</b>	
Suggestions to Mel and Ray during February and March.	Ray/Mel

One suggestion was the effect measles has, given that it is on the up again.	
Perhaps reminding young adults that if their parents did not get them immunised as an older person they can make their own decision whether to have it or not.	
Tania suggested reminding people about holiday jobs; for example that some are not available 'last minute' - that some are 'time sensitive.	
Emotional Wellbeing	
<b>6. New Projects</b>	
Further explanation of askMyGP	
Do people understand Patient Access and what can be found there? For example, prescription requests to a designated pharmacy; certain personal records etc.,	
Further projects to be discussed.	All
<b>7. Vaping and e-cigarettes</b>	
Isabel advised that in the local Sainsbury supermarket instead of these items being behind the desk like cigarettes, these items have now been moved to the Health Care aisle. NOTE after meeting Gill discovered that they are on an end aisle near the pharmacy very accessible and with small red backed labels 'Under 25? Please be prepared to show proof of age when buying restricted products'.	
Ray will write to head office about this and the age limited.	Ray
Dr Ball advised that youngsters who have never smoked are using these items and becoming addicted!	
<b>8. Dignity in Dying</b>	
There was a local meeting 25th January, and leaflets were passed around by Isabel.	
<b>9. Patient Assembly</b>	
Ray attended the meeting and reiterated that things seem to continue to improve.	
A hand out was given regarding 'The Connected Care Patient Records System' and 'The Bracknell Forest Schools project' - ongoing projects.	
<b>10. Items for next meeting Agenda</b>	
Emotional Wellbeing	Mel
Newsletter	Mel/Ray
Local 100 year old lady who is still volunteering - newsletter?	Isabel
<b>11. AOB</b>	
Nearly 1000 people used the 3 mornings of flu clinics in 2019. On the first clinic 360 people were vaccinated - the most ever! However, Dr Ball advised that some who should have taken up the injections did not.	

As yet Ted has not responded to an email of 16th January to ascertain if he wished to remain on the PPG, as he currently represents the PPG at the Patient Assembly.	Isabel
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*gj*

### **Date of next meeting**

Dates for 2020 at the Sainsbury Site are:

~~Monday 27th January~~

Monday 23rd March

Monday 11th May

Monday 6th July

Monday 14th September

Monday 23rd November